Notice Inviting Tender No. -1

Sealed tenders are invited from agencies having proven experience and credentials in providing services for Housekeeping services at Bharatiyam complex, IB-201, Sector-iii, Salt lake City Kolkata-106. Prescribed tender papers may be obtained from on any working day between 10.00 a.m. and 5.00 p.m. or downloaded from our website www.ezccindia.org duly completed with credentials shall be submitted to the Director EZCC Kolkata on or before 20.12.2017

Tenders shall be received upto 1.00 p.m on 20.12.2017 at EZCC and will be opened at 3.00 p.m. on the same day at the same venue.
Registration Form for Housekeeping services at Bharatiyam complex, IB-201,
Sector II, Salt Lake City, Kolkata-106.

1. Name of Agency:

2. Full postal address:

3. Telephone/Fax number(s)/E-mail ID
   Office:
   Residence:

4. Whether proprietorship or partnership
   Business or company:

5. Name & address of Proprietorship/all Partners/Directors of Company:

6. Whether you have trade license to carry out the contract work
   (enclose Xerox copy of the license):

7. Name & full address of Banker:

8. Whether Income Tax is paid by the Agency (If so latest Income Tax clearance certificate/Pan Card):

9. Whether the firm has got valid Service Tax Registration and, if so, copy of the same may be enclosed:

Date                                           Signature with date & seal

Copies of all credentials relevant to the state of West Bengal must be enclosed, failing which the Registration Form is liable to be rejected.
Notice Inviting Tender for Housekeeping services at Bharatiyam complex, IB-201, Sector-iii, Salt lake Kolkata-106.

A. Tenders:-

1. Sealed tenders are invited for Housekeeping services at Bharatiyam complex IB-201, Sector-iii, Salt lake Kolkata-106.

2. Tenders submitted in sealed cover with the name of the work written on the envelope will be received up to 1.00 pm on or before 20.12.2017 along with earnest money of Rs.10000/- in the form of Demand Draft drawn in favour of Eastern Zonal Cultural Centre payable at Kolkata. The tenders will be opened on the same day at 3.00 pm.

3. The EZCC does not bind itself to accept the lowest tender and reserves the right to reject or partially accept any or all the tenders received, without assigning any reason.

4. Tenders which do not fulfill all or any of these conditions or are incomplete in any respect, are liable to summary rejection without assigning any reason.

5. Tenders incorporating additional conditions are liable to be rejected.

6. Canvassing in connection with tenders is strictly prohibited and the tenders submitted by the parties who resort to canvassing will be liable to rejection on this ground alone.

B. CREDENTIALS:-

1. The Agency must have a local office with a regular telephone booth in the office as well as in the Residence of Partners/Director/Proprietor.

2. The Agency shall furnish income tax clearance certificate for the last five years along with their quotation.
3. All credentials of the Agency including financial standing, registration with Govt. having support or connection with Govt. Depts./Organizations/Semi-Govt., Autonomous body, Public body, Local Govt., Civil body and Public institutions/organization etc. Together with records of past performance with such institutions, departments, organizations etc. are to be produced for verification whenever demanded by the centre.

C. Responsibility of the Agency

1. During the period of this contract, the agency shall provide proper and adequate service and perform their duties diligently, honestly and to the entire satisfaction of the centre. The agency shall constantly keep in touch with the centre for effective performance of the contract and abide by all instructions and directives issued by the centre in this regard.

2. The agency shall ensure compliance of all acts, rules and statutory orders in force with regard to deployment of their staff in the premises of the centre for the purpose of this contract shall keep the centre indemnified against any liabilities arising out of non-compliance of any of this acts, rules, orders on their part.

3. The agency must issue proper identity cards to their employees deployed at any time for the purpose of the contract in order to facilitate verification of their identity by the centre.

4. The agency shall be liable to comply with the directions of the centre. To remove within 24 hours of receipt of such direction, any member of their staff deployed for the purpose of this contract and shall make immediate necessary alternative arrangements to ensure proper and adequate service.

5. All employees of the agency deployed for rendering the services in the centre, must remain in proper uniforms. The agency shall supply at their cost uniforms, raincoats, woolen clothing, and torches with batteries and other stationary items required for carrying out the work.

6. The area and scope of work will be as per requirements of the centre from time to time.
**D. PAYMENTS:**

1. The payment will be made on monthly installed by A/C payee cheques/RTGS within 30 days from the date of submission of the proper and pre-received bill, duly certified by the authorized representative of centre.

**E. TENURE AND VALIDITY:**

1. In the beginning the contract would be for an initial period of one year with a provision for continuance for a further period of two years depending by the performance of the agency.

2. The contract can be terminated by the centre at any time without notice in the event of gross security risk or gross damage to center’s property due to agency’s failure or persistent failure of the agency.

3. For reason other than mentioned in the clause above, the contract can be terminated by either party by providing clear three months notice in writing.

**SCOPE OF WORK:**

1. Cleaning of 908 capacity Auditorium with allied room, 450 capacity Rangamancha with allied room, 100 capacity Naatghar with allied portion, Kalamandap with allied portion, All stairs from 7th to ground floor, Director’s chamber, Two nos 50 capacity karmasala, Programme division, Engineering section, Accounts section, Documentation section, 50 capacity Shovaghar, 70 capacity Bengal Handicrafts museum, 900sqft Vadya Bitikha museum, 2000sqft central AC package area, 1500 sqft Fire control and 11KV substation area, all toilets, VIP room.

2. Supply of all toiletary items.

3. Cleaning of all roof top.

4. Timings from 9.0am to 5.0 pm
FORMAT FOR SUBMISSION OF OFFERS BY THE TENDERS
(To be submitted on the Agency’s Letter Head)

To
The Director
Eastern Zonal Cultural Centre,
IB-201, Sector-III, Salt Lake City, Kolkata-700106

Sir,

We have read, understood and accepted all the terms and conditions as stipulated in the Notice Inviting Tender for housekeeping at Bharatiyam complex.

<table>
<thead>
<tr>
<th>Centre Eastern Zonal Cultural Centre, IB-201, Sector-III, Salt Lake City, Kolkata-700106</th>
<th>Tentative nos. of Monitoring Services personnel</th>
<th>Part-A (Monthly Service charges of the Agency comprising their own administrative expenses and remuneration/profit)</th>
<th>Part-B (Amount towards monthly payment of wages and other statutory liabilities in respect of persons to be deployed by the Agency)</th>
<th>Rate of consolidated monthly service charges</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bharatiyam complex</td>
<td>3nos</td>
<td>(Rupees)</td>
<td>(Rupees)</td>
<td>(Rupees)</td>
</tr>
</tbody>
</table>

We hereby agree to undertake the contract for housekeeping at Bharatiyam complex as per requirement indicated in the Annexure-1 of the Notice Inviting Tender for a composite monthly service charge of Rs.………………….. (-----------------------------) for Kolkata

Demand draft No.------------------------dated----------------------------- for Rs.------------------------ drawn on ------------------------ in favour of Eastern Zonal Cultural Centre is enclosed towards payment of EMD are submitted in the sealed envelope marked as Part-1

Encl. As stated

Name and Address of the Agency

(Seal & Signature)

Date:

Place:
Notice Inviting Tender No. -2

Sealed tenders are invited from agencies having proven experience and credentials in providing services for Maintenance of Garden at Srijani Complex, Santiniketan Bolpur, West Bengal. Prescribed tender papers may be obtained from any working day between 10.00 a.m. and 5.00 p.m. or downloaded from our website www.ezccindia.org duly completed with credentials shall be submitted to the Director EZCC Kolkata on or before 21.12.2017.

Tenders shall be received up to 1.00 p.m on 21.12.2017 at EZCC and will be opened at 3.00 p.m. on the same day at the same venue.
Registration Form for Maintenance of Garden at Srijani Complex, Santiniketan, Bolpur, West Bengal.

1. Name of Agency:

2. Full postal address:

3. Telephone/Fax number(s)/E-mail ID:
   - Office:
   - Residence:

4. Whether proprietorship or partnership Business or company:

5. Name & address of Proprietorship/all Partners/Directors of Company:

6. Whether you have trade license to carry out the contract work (enclose Xerox copy of the license):

7. Name & full address of Banker:

8. Whether Income Tax is paid by the Agency if so latest Income Tax clearance certificate/Pan Card:

9. Whether the firm has got valid Service Tax Registration and, if so, copy of the same may be enclosed:

Date: ____________________________ Signature with date & seal

Copies of all credentials relevant to the state of West Bengal must be enclosed, failing which the Registration Form is liable to be reject.
Notice Inviting Tender for Maintenance of Garden at Srijani Complex, Santiniketan Bolpur, West Bengal.

A. Tenders:-

1. Sealed tenders are invited for Maintenance of Garden at Srijani Complex, Santiniketan Bolpur, West Bengal.

2. Tenders submitted in sealed cover with the name of the work written on the envelope will be received up to 1.00 pm on or before 21.12.2017 along with earnest money of Rs.5000/- in the form of Demand Draft drawn in favour of Eastern Zonal Cultural Centre payable at Kolkata. The tenders will be opened on the same day at 3.00 pm.

3. The EZCC does not bind itself to accept the lowest tender and reserves the right to reject or partially accept any or all the tenders received, without assigning any reason.

4. Tenders which do not fulfill all or any of these conditions or are incomplete in any respect, are liable to summary rejection without assigning any reason.

5. Tenders incorporating additional conditions are liable to be rejected.

6. Canvassing in connection with tenders is strictly prohibited and the tenders submitted by the parties who resort to canvassing will be liable to rejection on this ground alone.

B. CREDENTIALS:-

1. The Agency must have a local office with a regular telephone booth in the office as well as in the Residence of Partners/ Director/ Proprietor.

2. The Agency shall furnish income tax clearance certificate for the last five years along with their quotation.
3. All credentials of the Agency including financial standing, registration with Govt. having support or connection with Govt. Depts./Organizations/Semi-Govt., Autonomous body, Public body, Local Govt., Civil body and Public institutions/organization etc. Together with records of past performance with such institutions, departments, organizations etc. are to be produced for verification whenever demanded by the centre.

C. Responsibility of the Agency

1. During the period of this contract, the agency shall provide proper and adequate service and perform their duties diligently, honestly and to the entire satisfaction of the centre. The agency shall constantly keep in touch with the centre for effective performance of the contract and abide by all instructions and directives issued by the centre in this regard.

3. The agency shall ensure compliance of all acts, rules and statutory orders in force with regard to deployment of their staff in the premises of the centre for the purpose of this contract shall keep the centre indemnified against any liabilities arising out of non-compliance of any of these acts, rules, orders on their part.

4. The agency must issue proper identity cards to their employees deployed at any time for the purpose of the contract in order to facilitate verification of their identity by the centre.

5. The agency shall be liable to comply with the directions of the centre. To remove within 24 hours of receipt of such direction, any member of their staff deployed for the purpose of this contract and shall make immediate necessary alternative arrangements to ensure proper and adequate service.

6. All employees of the agency deployed for rendering the services in the centre, must remain in proper uniforms. The agency shall supply at their cost uniforms, raincoats, woolen clothing, and torches with batteries and other stationary items required for carrying out the work.

7. The area and scope of work will be as per requirements of the centre from time to time.
D. PAYMENTS:-

1. The payment will be made on monthly installed by A/C payee cheques/ RTGS within 30 days from the date of submission of the proper and pre-received bill, duly certified by the authorized representative of centre.

E. TENURE AND VALIDITY:-

1. In the beginning the contract would be for an initial period of one year with a provision for continuance for a further period of two years depending by the performance of the agency.

2. The contract can be terminated by the centre at any time without notice in the event of gross security risk or gross damage to center’s property due to agency’s failure or persistent failure of the agency.

3. For reason other than mentioned in the clause above, the contract can be terminated by either party by providing clear three months notice in writing.

SCOPE OF WORK:-

1. Daily maintenance and development of garden, lawn, flower pots, landscaping, coconut plant. Approx area 8.4 acre.
2. Plantation in summer and winter season.
3. Timings from 9.0 am to 5.0 pm daily.
FORMAT FOR SUBMISSION OF OFFERS BY THE TENDERS
(To be submitted on the Agency's Letter Head)

To
The Director
Eastern Zonal Cultural Centre,
IB-201, Sector-III, Salt Lake City, Kolkata-700106

Sir,

We have read, understood and accepted all the terms and conditions as stipulated in the Notice Inviting Tender for Maintenance of Garden at Srijani Complex, Santiniketan Bolpur, West Bengal.

<table>
<thead>
<tr>
<th>Centre</th>
<th>Eastern Zonal Cultural Centre</th>
<th>Tentative nos. of Monitoring Services personnel</th>
<th>Part-A (Monthly Service charges of the Agency comprising their own administrative expenses and remuneration/profit)</th>
<th>Part-B (Amount towards monthly payment of wages and other statutory liabilities in respect of persons to be deployed by the Agency)</th>
<th>Rate of consolidated monthly service charges</th>
</tr>
</thead>
<tbody>
<tr>
<td>Srijani Complex, Santiniketan Bolpur, West Bengal.</td>
<td>2nos</td>
<td>(Rupees)</td>
<td>(Rupees)</td>
<td>(Rupees)</td>
<td></td>
</tr>
</tbody>
</table>

We hereby agree to undertake the contract for housekeeping at Bharatiyam complex as per requirement indicated in the Annexure-1 of the Notice Inviting Tender for a composite monthly service charge of Rs.………………….. (--------------------------) for Kolkata

Demand draft No.--------------------------dated--------------------------for Rs.--------------------------drawn on--------------------------in favour of Eastern Zonal Cultural Centre is enclosed towards payment of EMD are submitted in the sealed envelope marked as Part-1

Encl. As stated

Name and Address of the Agency

(Seal & Signature)

Date: 
Place:
Notice Inviting Tender No. -3

Sealed tenders are invited from agencies having proven experience and credentials in providing services for Annual Maintenance Contract of room air-conditioner at Eastern Zonal Cultural Centre, Kolkata. Prescribed tender papers may be obtained from on any working day between 10.00 a.m. and 5.00 p.m. or downloaded from our website www.ezccindia.org duly completed with credentials shall be submitted to the Director EZCC Kolkata on or before 20.12.2017.

Tenders shall be received up to 1.00 p.m. on 20.12.2017 at EZCC and will be opened at 3.00 p.m. on the same day at the same venue.
Registration Form for Annual Maintenance Contract of room air-conditioner at Eastern Zonal Cultural Centre, Kolkata.

1. Name of Agency:

2. Full postal address:

3. Telephone/Fax number(s)/Email ID:
   Office:
   Residence:

4. Whether proprietorship or partnership:
   Business or company:

5. Name & address of Proprietorship/all Partners/Directors of Company:

6. Whether you have trade license to carry out the contract work:
   (enclose Xerox copy of the license):

7. Name & full address of Banker:

8. Whether Income Tax is paid by the Agency:
   (if so latest Income Tax clearance certificate/Pan Card):

9. Whether the firm has got valid Service Tax Registration and, if so, copy of the same may be enclosed:

Date

Signature with date & seal

Copies of all credentials relevant to the state of West Bengal must be enclosed, failing which the Registration form is liable to be rejected.
Terms & conditions:

1. Sealed quotation are invited for Annual Maintenance Contract of room air-conditioner at Eastern Zonal Cultural Centre, Kolkata.

2. Quotation submitted in double sealed cover with the name of the work written on the envelope will be received upto 1.00 p.m. on 20.12.2017, alongwith Earnest Money of₹ 10000.00 (Rupees ten thousand only) in the form Demand Draft in favour of Eastern Zonal Cultural Centre, Kolkata.

3. The quotations will be opened on the same day at 03.00 p.m.

4. The Centre does not bind itself to accept the lowest tender and reserves the right to reject or partially accept any or all the tenders received without assigning any reason.

5. Quotation, which do not fulfill all or any of these conditions, or are incomplete in any respect, are liable to summary rejection without assigning any reason.

6. Quotation incorporating additional conditions are liable to be rejected.

7. Before quoting the service charges the Agency must assess the quantum of work involved after going through the specifications of work cited at section-A, and physical inspection of the units.

8. One consolidated service charge per month per unit shall be quoted for the Annual Maintenance in the format provided for submission of offer by the tenderers.

9. While submitting the tenders, agencies must note that there will be no revision of the tendered rate on any ground whatsoever during the entire
tenure of the contract as mentioned at Clause 21 herein below. Therefore, they should include all eventual increase in statutory liabilities and upward market fluctuation while quoting their offers.

**Credentials:**

10. The Agency shall declare in writing that nor of their partners is any way related to any officer of Eastern Zonal Cultural Centre, Kolkata including the units under its control.

11. The Agency must have a local office with a regular telephone both in the office as well as in the residence(s) of Partners / Directors / Proprietor.

12. The Agency shall furnish income tax Permanent Account Number, Sales tax registration and service tax registration number (with documentary proof) along with their tender in Part-I.

13. All credential of the Agency including financial standing, registration with Govt. having support or connection with Govt. Depts./ Organizations, Semi- Govt., Non Govt., autonomous body, public body, local Govt. Civil body and public institutions / organizations etc. together with records of past performance with such institutions, departments, organizations, etc., are to be produced for verification whenever demanded by the.

**Responsibilities of the Agency:**

14. During the period of this contract, the Agency shall provide proper and adequate service and perform their duties diligently, honestly and to the entire satisfaction of the Centre. The Agency shall constantly keep in touch with the Centre for effective performance of the contract and abide by all instructions and directives issued by the Centre in this regard.

15. They Agency must issue proper identity cards to their employees deployed at any time for the purpose of the contract in order to facilitate verification of their identity by the Centre.
16. The area and scope of work will be as per the requirements of the Centre from time to time.

17. All minor defects shall be attended to and rectified within two hours and all major defects shall be attended to & rectified within 12 hours by the Agency. Pro-rata deduction will be made for non-availability of specified service beyond these stipulated time schedules due to such breakdowns & disruption of the scheduled activities.

18. The Agency shall handover all the AC units/ plant in good running condition after the completion of the contract.

19. The Agency shall ensure that all materials are brought into Eastern Zonal Cultural Centre, Kolkata premises with proper challan and recorded at the Security Office of Centre. Similarly, all materials shall be taken out only with proper gate pass issued by the Centre.

Payment:

20. The payment shall be made on quarterly basis by A/c. payee cheques within 30 days from the date of submission of the proper and pre-receipt bill to the Centre.

Tenure and Validity:

21. In the beginning the contract would be for an initial period of one year with a provision for renewal of the contract for a further period of two years on year-to-year basis depending on the satisfactory performance of the agency.

22. The contract can be terminated by the Centre at any time without notice in the event of gross security risk or gross damage to Eastern Zonal Cultural Centre, Kolkata properties due to Agency’s failure or persistent failure of the Agency in providing satisfactory service to the Centre and the decision of the Centre in this regard shall be final and binding on the Agency.
Arbitration:

23. In case of any dispute arising out of this contract between the Centre and the Agency, the matter shall be referred to the sole arbitration of a person to be appointed by the Director of Eastern Zonal Cultural Centre, Kolkata on receipt of an official request with details of the dispute, from either the Centre or the Agency. The award of the arbitrator so appointed shall be final, conclusive and binding on all parties to the contract. The submission shall be deemed to be submission to arbitration under the Arbitration and Reconciliation Act, 1996 or any statutory modifications or re-enactment thereof and of the rules made there under for the time being in force.

24. The tender should be submitted in two parts, (two sealed envelopes) duly marked Part-I and Part-II, super scribing the name of work and date of opening. They Part-I & II marked envelopes should contain the following:

a) Sealed cover marked Part-I shall contain the following:
   (i) Earnest Money in the form as mentioned at Sl. No. 2 above.
   (ii) An up to date income tax clearance certificate & Permanent Account Number of the tenderer.
   (iii) Forwarding letter in duplicate.

b) The sealed cover marked Part-II shall contain the complete tender document duly signed as a token of acceptance of all terms and conditions mentioned in the tender along with the Price bid.

c) Tenders submitted in any other form other than as mentioned above are liable for rejection.